

April 9, 2009

To whom it may concern,

I wanted to take a few minutes to write you about my experiences with Nathan and Nathan's company over the four years. I was a little hesitant about working with a small firm such as Draglink Design. I had had a bad experience previously, which cost me my web site and all the work and money invested in it. **My original doubts were quickly put aside as I got caught up in the excitement and professionalism you showed.**

As a small hot rod shop I knew I had many vastly different products to expose to those who shop on the net. I also knew I wanted to transact business in a larger global market. What seemed like an impossible task then, went so smoothly, that today I wonder what I ever worried about.

Although I don't check my web traffic reports as often as I should I do know that I get and great deal of business from my web site. The site also gives my counter people a whole new and exciting sales tool. By referring prospects to www.Reidsrodparts.com the prospective customer can visualize what my sales staff is talking about. We get many calls that start out with "I'm on your web site now and I'm ready to place and order".

In closing, I would like to **thank you for making the process so easy and affordable.** I can't say that I couldn't have done it without you, but **I will say that it's only as good as it is because of you. You have truly exceeded my expectations!**

Sincerely

John and Ashley

owners, Reids Rod Parts